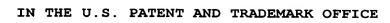
中周

## MAIL STOP RCE

PATENT 8009-1009





n re application of:

Shinichi UKON

Confirmation No. 3288

Serial No. 09/690,727

GROUP 2642

Filed October 18, 2000

Examiner Bing Q. Bui

AUTOMATIC CALL DISTRIBUTION SYSTEM AND METHOD

RECEIVED

MAR 0 4 2004

## AMENDMENT

Technology Center 2600

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

March 1, 2004

Sir:

In response to the Official Action of September 30, 2003, and the Advisory Action of January 13, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 6 of this paper.

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